

*ProCare*Physical Therapy

Patient Responsibilities

Cancellations and Missed Appointments

**Keeping your appointments and consistent participation in treatment is VERY important ---
-----to you, to *ProCare*, and to other patients!**

Therapy sessions build on one another, and so for optimal benefit, consistent attendance to all scheduled appointments is crucial to your healing potential. Missed appointments are not only inconvenient to us, they are also detrimental to your condition.

Scheduled appointments are reserved for your individual therapy. If you fail to come in or call to cancel just before your appointment, this time is not available for other individuals that may be in need of our services.

We understand that sometimes cancellations are unavoidable (due to emergency, or other unforeseen circumstances), however, if it is necessary to reschedule an appointment, please follow our cancellation policy:

Please cancel your appointment the business day prior to your scheduled time.
(After hours, please leave a message on our voice mail system)

If you follow this policy, we will consider your appointment cancelled. If you fail to follow this guideline, or do not show up to your appointment, the missed appointment will be considered a "NO SHOW".

Any "NO SHOW" may result in a "No Show Fee" and consecutive or consistent "No Shows" may result in termination of care (See Below).

Discharge or Discontinuation of Therapy

Therapy may be discontinued for any of the following reasons:

- 1) The patient is inconsistent with attending scheduled appointments
- 2) The established and revised goals have been met
- 3) Progress in therapy has plateaued
- 4) The referring physician requested discharge
- 5) The patient requested discharge
- 6) Other

Patient Signature _____

Date _____